

June 13, 2020

Re: Request for Exemption - Order 25-2020 - Calaway Park

Whereas the Chief Medical Officer of Health (CMOH) initiated an investigation into the existence of COVID-19 within the Province of Alberta.

Whereas the investigation has confirmed that COVID-19 is present in Alberta.

Whereas under section 29(2)(b)(i) of the *Public Health Act*, the CMOH may make an order pursuant to her authority under s. 29(2.1) of the *Public Health Act*.

Further to the above, the CMOH, pursuant to her authority under the *Public Health Act*, made CMOH Order 26-2020 to: suppress COVID-19 in those who may have already been infected with COVID-19; protect those who have not already been exposed to COVID-19; break the chain of transmission and prevent spread of COVID-19; and remove the source of infection.

As well, the CMOH, pursuant to her authority under *the Public Health Act*, made CMOH Order 25-2020 (the Order) to prohibit persons from attending locations for any period and subject to any conditions to prevent persons from engaging in an activity where transmission of an infectious agent may impact public health.

Pursuant to Section 3 of the Order, the operators of amusement parks must keep their place of business or entity closed to the public.

Pursuant to Section 5 of the Order, the CMOH may exempt in writing persons or classes of persons from the operation of the Order.

Therefore, pursuant to Section 5 of the Order, I am satisfied that the business premises of Calaway Park located at 245033 Range Rd 33, Calgary, Alberta should be made exempt from Section 3 of the Order subject to the following conditions:

- I. Subject to paragraphs II to VII of this exemption, Calaway Park shall be permitted to open its place of business and allow members of the public to enter and use its amusement park facilities located at 245033 Range Rd 33, Calgary, Alberta;
- II. Calaway Park shall implement and comply with the requirements of the attached Schedule A - Guidance for Amusement Parks;

- III. Calaway Park shall limit the number of members of the public who may enter its amusement park facilities up to 3,500 persons per day;
- IV. Calaway Park shall put in place the necessary measures and markers so that members of the public within its amusement park facilities and at the entrance to the facility maintain a distance of no less than two metres apart from each other unless from the same household or cohort;
- V. Calaway Park shall seat persons on its ride attractions such that these persons are at a distance of no less than two metres apart while on the ride attraction unless members of the same household or cohort;
- VI. Calaway Park shall put in place measures to screen members of the public seeking to enter its amusement park facilities for COVID-19 and not allow any members of the public who appear symptomatic for COVID-19 from entering its amusement park facilities;
- VII. Calaway Park shall observe industry standard sanitation practices and implement frequent cleaning and disinfecting protocols of high-contact touchpoints throughout its amusement park facilities; and
- VIII. Calaway Park shall screen its staff on a daily basis for COVID-19 symptoms and require that symptomatic staff not come to work while symptomatic.

Although Calaway Park is exempt from Section 3 of the Order it must continue to promote appropriate hygiene, maintain a minimum of 2 metres distance from every other person unless members of the same household or cohort group, and other measures identified by public health authorities to protect these persons and other Albertans from further transmission of COVID-19.

The exemption provided by this letter may be terminated or modified by the CMOH in writing without notice at any time and for any reason as determined by the CMOH.

This exemption comes into effect on July 13, 2020 and continues until terminated by the CMOH.

We trust this is satisfactory.

Yours sincerely,



Deena Hinshaw, BSc, MD, MPH, CCFP, FRCP  
Chief Medical Officer of Health

# GUIDANCE FOR AMUSEMENT PARKS

## Overview

Under current Chief Medical Officer of Health Orders, businesses and entities are required to:

- implement practices to minimize the risk of transmission of infection among attendees;
- provide procedures for rapid response if an attendee develops symptoms of illness;
- ensure that attendees maintain high levels of sanitation and personal hygiene;
- comply, to the extent possible, with the [COVID-19 General Relaunch Guidance](#), this guidance, and any other applicable Alberta Health guidance found at: <https://www.alberta.ca/biz-connect.aspx>.

This document has been developed to support amusement park operators in reducing the risk of transmission of COVID-19 among attendees (including workers, volunteers, patrons and the general public). The guidance provided outlines public health and infection prevention control measures, specific to these facilities.

This document and the guidance within it is subject to change and will be updated as needed. Current information related to COVID-19 can be found: <https://www.alberta.ca/covid-19-information.aspx>

## COVID-19 Risk Mitigation

<b>Before Re-opening</b>	<ul style="list-style-type: none"><li>• During Alberta’s relaunch, it is expected that operators will make modifications to their services and settings to reduce the risk of transmission of COVID-19. To the extent possible, operators should follow the guidance in this document.<ul style="list-style-type: none"><li>○ This information is not intended to exempt employers from existing occupational health and safety (OHS) requirements.</li></ul></li><li>• Many buildings that have been unoccupied for some time have had reduced or no water flow through the plumbing system during the pandemic, leading to the stagnation of water in the pipes. Prior to re-opening, each site needs to ensure fresh water replaces the stagnant water in the water lines. See <a href="#">Guidance for Flushing Water Systems</a>.</li></ul>
<b>Capacity</b>	<ul style="list-style-type: none"><li>• There is no capacity limit for attendees to visit these facilities, as long as 2 metres be maintained between individuals or cohort families.</li><li>• <b>For seated/audience events/settings</b>, with 2 metres of distance maintained between members of different households, the following capacity restrictions apply:<ul style="list-style-type: none"><li>○ A maximum of 200 spectators are permitted outdoors</li><li>○ A maximum of 100 spectators are permitted indoors</li></ul></li></ul>

# GUIDANCE FOR AMUSEMENT PARKS

## General Guidance

- Encourage and facilitate attendees staying up to date with developments related to COVID-19.
- Notify attendees of the steps being taken to prevent the risk of transmission, and the importance of their roles in these measures.
  - COVID-19 signage should be posted in highly visible locations:
    - “Help prevent the spread” posters are [available](#).
    - When possible, provide necessary information in languages that are preferred by attendees.
- Encourage attendees to download the [ABTraceTogether](#) app to help let them know if they've been exposed to COVID-19
- All Albertans must follow CMOH Order 05-2020, which establishes legal requirements for quarantine and isolation.
  - Anyone with symptoms of COVID-19, with a history of international travel in the last 14 days, or with close contact with a confirmed case of COVID-19 in the past 14 days must remain at home.
- Operators should develop a plan to provide isolation for an attendee if needed (e.g. if symptoms should begin while on site).

To support public health contact tracing efforts in the event that an attendee tests positive, operators should consider collecting the names and contact information of attendees.

- Providing information is voluntary for attendees. An organization must obtain an individual's consent and notify them about the purpose and legal authority for the collection.
  - Any personal information that is collected for COVID-19 contact tracing can only be used for this purpose.
- Information about attendees will only be requested by Alberta Health Services if a potential exposure occurs onsite.
- For businesses/workplaces, this includes staff, workers and volunteers on shift.
- Records should only be kept for 2 weeks. An organization must make reasonable security arrangements to protect the personal information.
- For more information, the Office of the Information and Privacy Commissioner has released [Pandemic FAQ: Customer Lists](#) about collecting personal information from customers during the COVID-19 pandemic.
- For questions about your obligations under *Personal Information Protection Act* (PIPA), please contact the FOIP-PIPA Help Desk by phone at 780-427-5848 or by email at [sa.accessandprivacy@gov.ab.ca](mailto:sa.accessandprivacy@gov.ab.ca).

## COVID-19 INFORMATION

# GUIDANCE FOR AMUSEMENT PARKS

<b>Screening &amp; Response Plan</b>	<p>Operators should:</p> <ul style="list-style-type: none"><li>• Post <a href="#">signs</a> that instruct those who may have been exposed to COVID-19 to not enter.</li><li>• Consider implementing active screening of attendees (where applicable) and staff for symptoms of fever, sore throat, cough, runny nose or difficulty breathing.<ul style="list-style-type: none"><li>○ Operators may choose to use <a href="#">Alberta Health Daily Checklist</a>.</li><li>○ The Alberta Health Services <a href="#">COVID-19 Self-Assessment tool</a> can be used by attendees.</li></ul></li><li>• A rapid response plan sets out a fast-action plan for operators when an attendee shows symptoms or tests positive for COVID-19.</li><li>• Operators should develop a plan that includes appropriate policies and procedures based on the type of attendees specific to their services and settings.</li><li>• Workers should be familiar with and follow the operator's rapid response plan if an attendee starts feeling symptoms during a shift. This should include:<ul style="list-style-type: none"><li>○ Immediately isolating the attendee from others.</li><li>○ Cleaning and disinfecting all surfaces that may have come into contact with the symptomatic attendee.</li><li>○ Requiring hand hygiene and masking of the attendee.</li><li>○ The attendee must isolate as soon as possible.</li></ul></li></ul>
<b>Physical Distancing</b>	<p>Consider implementing the following measures to:</p> <ul style="list-style-type: none"><li>• Controlling points of entry into the park and areas where line-ups occur.</li><li>• Using ground decals or other markings to establish distancing protocols in lineups or other areas where patrons may gather.</li><li>• Establishing facility capacity limits to enable distancing protocols.</li><li>• Limiting the number of people playing games or using equipment in groups to ensure that two meters of distance can be maintained between non-household participants (e.g. using every other seat or car on rides or midway games).</li><li>• Pre-booking tickets online and specify times for bookings/entry.</li><li>• Maintaining a single point of entry, and controlling entry into venues to prevent congestion.</li><li>• Installing physical barriers, such as acrylic panels, at visitor registration and payment points.</li><li>• Establishing one-way flow patterns where possible.</li></ul>
<b>Cleaning &amp; Disinfecting</b>	<p>Operators should:</p> <ul style="list-style-type: none"><li>• Enhance cleaning and disinfecting of all contact points on rides and other equipment that are touched by patrons.<ul style="list-style-type: none"><li>○ Rented equipment (such as strollers) should be cleaned and</li></ul></li></ul>

# GUIDANCE FOR AMUSEMENT PARKS

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	<p>disinfected before allowing another patron to use it.</p> <ul style="list-style-type: none"><li>• Develop and implement procedures for increasing the frequency of cleaning and disinfecting of high traffic areas, common areas, public washrooms.</li><li>• Clean and disinfect frequently touched objects and surfaces as per AHS' <a href="#">Public Health Guidelines for Environmental Cleaning of Public Facilities during Respiratory Illnesses in the Community</a>.</li><li>• Limit hours of operations to enable frequent cleaning.</li><li>• Ensure disposable towels and spray cleaners, or disposable wipes, are available to workers, volunteers and (as necessary) patrons to regularly clean commonly used surfaces.</li><li>• Washrooms should be cleaned and disinfected frequently and whenever complaints of poor sanitation are reported by patrons.</li><li>• Where provided, public water fountains may remain open and should be cleaned and disinfected frequently.</li><li>• Consider closing visitor amenities such as vending machines and equipment rentals if surfaces cannot be routinely cleaned and disinfected.</li></ul> <p>For operators that do not already have industry specific cleaning and disinfecting standards, follow the cleaning and disinfecting information in the <a href="#">COVID-19 General Relaunch Guidance</a>, such as:</p> <ul style="list-style-type: none"><li>• Use a “wipe-twice” method to clean and disinfect. Wipe surfaces with a cleaning agent to clean off soil and wipe again with a disinfectant.</li><li>• Regular household cleaning and disinfecting products are effective against COVID-19 when used according to the directions on the label. Refer to the COVID-19 General Relaunch Guidance for information on cleaning and disinfecting products.</li></ul>
<b>Hand Hygiene &amp; Respiratory Etiquette</b>	<p>Operators should promote and facilitate frequent and proper hand hygiene all attendees. Operators should consider the following:</p> <ul style="list-style-type: none"><li>• Hand sanitizer containing at least 60% alcohol should be provided where groups of patrons share common equipment or surfaces (e.g. rides and games).</li><li>• Hand sanitizer should also be available at facility entrances and exits.</li><li>• Cashless or no-contact payment should be used to the greatest extent possible.</li><li>• Operators should make every effort to encourage respiratory etiquette (e.g., coughing or sneezing into a bent elbow, promptly disposing of used tissues in a lined garbage bin) is followed.</li><li>• The use of highly visible posters that remind attendees to practice respiratory etiquette and hand hygiene is strongly encouraged (e.g., entrances, washrooms and staff rooms).<ul style="list-style-type: none"><li>○ Posters are available <a href="#">here</a>.</li></ul></li></ul>

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## COVID-19 INFORMATION

# GUIDANCE FOR AMUSEMENT PARKS

<b>Staff and Volunteers</b>	<p>Operators should ensure staff and volunteers:</p> <ul style="list-style-type: none"><li>• Are trained on physical distancing, hand hygiene, respiratory etiquette, cleaning and disinfecting, and any updated policies or procedures related to preventing transmission of COVID-19.</li><li>• Have access to hand sanitizer or hand washing stations, as required.</li><li>• Are permitted to wear non-medical face masks if preferred, even if a mask is not necessary for the work they are performing. Guidance is available <a href="#">online</a>.</li><li>• Stagger staff arrival and departure times, lunch times, breaks and meetings to reduce the number of workers in one place at a given time.</li><li>• Designate lockers and storage spaces to individual staff.</li><li>• Encourage staff to launder uniforms between shifts as appropriate.</li><li>• Continue to follow existing occupational health and safety (OHS) requirements.<ul style="list-style-type: none"><li>○ OHS questions and concerns can be directed to the OHS Contact Centre by telephone at 1-866-415-8690 (in Alberta) or 780-415-8690 (in Edmonton) or online.</li></ul></li></ul>
<b>Rides, Entertainment &amp; Performances</b>	<ul style="list-style-type: none"><li>• High velocity rides are not permitted.</li><li>• COVID-19 can be transmitted through saliva or respiratory droplets while singing, playing wind instruments or performing drama or dance in close proximity. Event organizers should follow the <a href="#">Guidance for Live Music, Dance and Theatre</a>.</li><li>• Singing and the use of wind instruments are higher risk activities and must not occur.</li></ul>
<b>Food Service</b>	<ul style="list-style-type: none"><li>• Food service providers are required to follow the <a href="#">Food Regulation</a> and <a href="#">Food Retail and Foodservices Code</a> and existing occupational health and safety requirements.<ul style="list-style-type: none"><li>○ Operators should also follow the <a href="#">COVID-19 General Relaunch Guidance</a> and the <a href="#">Restaurants, Cafes, Pubs, and Bars Guidance</a></li></ul></li><li>• Buffets and self service options may only be offered if facilitated and overseen by a commercial caterer who holds a food handling permit in accordance with the Guidance for Restaurant, Cafés, Pubs and Bars.</li><li>• Attendees may bring their own food and beverages, if in alignment with facility policies. Food and beverages should not be shared between households.</li></ul>
<b>Retail</b>	<ul style="list-style-type: none"><li>• Retail areas, such as those where accessories and clothing are sold, should refer to:<ul style="list-style-type: none"><li>• <a href="#">Guidance for Retail Businesses</a></li></ul></li></ul>
<b>Additional Resources</b>	<ul style="list-style-type: none"><li>• <a href="#">COVID-19 Information for Albertans</a></li><li>• <a href="#">Alberta Biz Connect</a></li><li>• <a href="#">Relaunch guidance documents</a></li></ul>

