



CALAWAY PARK 2020

Information Guide

PASSPORT TO FAMILY FUN!

#calawayfun

COVID-19 UPDATE

We are excited to welcome our Guests to Calaway Park. The safety of our Guests and Team Members is our first priority. We have actively worked with Alberta Health and the International Association of Amusement Parks and Attractions to ensure that our park experience is the safest possible. We can't wait to create memories, excitement, and joy with your family in 2020.

In Stage 2 of the Alberta Relaunch Strategy the park experience will look a little different. The Haunted Hotel, Cinemagic 3D, all Live Stage Shows, Twiz & Twirl Maze, Mulligan Island Mini Golf, BBQ Choo Choo, Calaway Café, Java Splash, one Mini Melts location, Tasty Treats, Celebration Shop, and Vortex Photo Booth will not be available.

Most ride, games, food and retail locations will be open with increased sanitization protocols, physical distancing, and protective barriers in place. Please follow the posted signage and the instructions of our team members at all these locations.

Please remember to:

- Wash your hands often and avoid touching your face.
- Maintain at least 2 metres (6 feet) distance from other Guest groups and families.
- Cover your mouth and nose when coughing or sneezing.
- Avoid touching surfaces and limit your time spent in eating or rest areas.
- Food can only be shared by members of the same family. There can be no shared picnic baskets or food outside of your immediate family at the park during this time.
- Guests are encouraged to apply hand sanitizer before entering ride queue lines, or playing games. There will be hand sanitizer stations throughout the park yet we recommend you bring hand sanitizer with you.
- We recommend all Guests 6 years old and older wear a mask while visiting. Face masks are not mandatory during your visit except while in the queue line and riding Dodgem, Storm, Air Gliders, Bumble Blast, Sky Wynder, and Dream Machine.
- Please bring bottled water as all water fountains are inactive. Bottled water will be available for purchase.
- We encourage Guests to use cashless payment whenever possible.

COVID-19 is an evolving situation and these guidelines may change without notice.

Remember we are in this together! Thank you for being safe, kind and patient. Your Smile is Our Mission!

Guests cannot visit Calaway Park if they are experiencing symptoms including cough, fever, shortness of breath, runny nose or sore throat that are not related to a pre-existing illness or health condition, or are otherwise required to isolate or quarantine. Please reschedule your visit if anyone in your party is experiencing these symptoms or is sick.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is extremely contagious and can lead to severe illness or death. Senior citizens and guests with underlying medical conditions are especially vulnerable. You may choose to postpone your visit until 2021. By visiting Calaway Park you voluntarily assume all risks related to exposure to COVID-19.

PARK GUIDELINES

Share with others the responsibility for a safe and fun experience by committing to following:

- Safety First!** Use your common sense and protect yourself.
- It's All About Family Fun!** Please use behaviour and language that is appropriate for all our Guests.
- Follow all height restrictions, ride signage, and the instructions given to you by our ride operators.
- We recycle! Please help us by putting trash into the garbage and recyclable items into the bins provided.
- The following are **NOT** permitted on Calaway Park property:
 - Pets – Day Kennel Service is available for a fee, \$5 per day, at the Security entrance on the NW corner of the parking lot.
 - Rollerblades, skateboards, bicycles, segways, hover boards, and roller runners are not permitted.
 - BBQs or any apparatus with an open flame.
 - Weapons, drugs or alcohol.

FOOD

There's lots to eat at Calaway Park! Take a break from the excitement to sit down and enjoy a tasty meal with your family at one of the following locations:

Burger Bistro Burgers, chicken strips, hot dogs, french fries, poutine, deep-fried pickle spears, soft drinks, hot beverages, bottled water, kid's menu.

Carousel Kitchen Taco-in-a-bag, burgers, chicken strips, Beyond Burger®, deep-fried pickle spears, poutine, hot dogs, soft drinks, hot beverages, bottled water, kid's menu.

Dockside Diner Burgers, Beyond Burger®, chicken strips, hot dogs, french fries, poutine, deep-fried pickle spears, soft drinks, hot beverages, bottled water, soft serve ice cream, kid's menu. NEW! Soft serve sundaes!

Fry Town Fries, corn dogs, hot dogs, soft drinks.

Timber Falls Pizza Co. Pizza, gluten friendly pizza, soft drinks, hot beverages, bottled water. Licensed.

Celebration Snacks Sundaes, hard ice cream, popcorn, nachos, corn dogs, soft drinks, bottled water. NEW! Spiral Potatoes!

*Menu subject to change. For Guests with food allergies or dietary restrictions, please ask a Food Service Team Member for a list of ingredients used in our products.

Little Deuce Scoop Hard ice cream, soft serve ice cream, soft drinks, bottled water.

Chill Out! Slushes, bottled water, potato chips. This location is open weather permitting. NEW! Soft serve ice cream!

Sweet and Salty Snacks Popcorn, cotton candy, soft drinks, bottled water.

Tasty Treats Hard ice cream, snocones, chocolate dipped bananas, popcorn, soft drinks, bottled water.

DON'T MISS...

CHECK OUT THESE FOOD LOCATIONS FOR OTHER TASTY TREATS:

Cotton Candy
Mini Donuts
Mini Melts
Sweet Tootle Candy Shop
Pretzel and Churros

SERVICES

Cash: Please visit the park map for ATM locations. Debit and Credit service is available at all locations. Please note: on park locations do not accept \$100 bills or old \$50 bills. Please proceed to Guest Services next to Admissions to make change. We encourage Guests to use cashless payment whenever possible.

First Aid: First Aid is located next to the Main Guest Services building across from the Tower. Please note that pain relief medication, sunscreen, band-aids, and other minor first aid items are sold at Hudstones Toys & Gifts. Wheelchairs are available at First Aid on a first-come first-serve basis for \$5 per day.

Lost and Found: Guest Services at the front entrance is the Lost and Found location throughout the day. Please note: we donate found items to a charitable organization after two weeks of being turned in. Calaway Park is not responsible for your personal property.

Nursing Mothers: Nursing Mothers are welcome to use our First Aid location as a private and comfortable area, or the family washrooms located centrally in the park.

Parent Swap: We have an arrangement which may help you if you have small children but no provision for childcare while you ride height restricted rides. One responsible person may wait with the child at the entrance while the rest of the party rides the ride. When the ride is complete, the parent may "hand off" the small child and board the ride. If with another child of appropriate height, that child may ride again with the other parent. Please make the ride operator aware that you are in this situation, they will accommodate you.

POLICIES

Lost Children: When you arrive at Calaway Park, stop into our Guest Services office to retrieve a wristband for your child. Parents will be able to write their phone number on the wristband to make it easier for us to reunite you with your child should you be separated from them. This is a free program designed to enhance your worry-free day. Ask a Guest Services Representative for more details.

Shoes: Shoes must be worn at all times while at Calaway Park. We recommend a closed-toe running shoe. For the safety of your child, a standard play shoe that does not excessively contribute to the child's height are required. Platform shoes which increase a child's height are not permitted. Calaway Park reserves the right to ask that shoes are removed to ensure that a child's height is not enhanced or manipulated.

Smoking: For the health and comfort of our Guests, smoking, vaping, and e-cigarettes are not permitted except in one designated smoking area (must be 18+). Consumption of marijuana is not permitted on Calaway Park property. Please refer to the park map for the designated area or ask a team member for assistance.

QUESTIONS? COMMENTS?

Please visit our Guest Services location to provide your feedback. Talk to us! We are listening!

CALAWAY PARK

HEIGHT CHART

Italic rides mean you can ride by yourself.

Underlined rides mean you must be accompanied by an adult.

Due to the high velocity nature of Vortex, Chaos, Ocean Motion, Adrenaline Test Zone, Wave Rider, and Free Fallin', these rides will be temporarily closed in Stage 2 of Alberta's Relaunch Strategy.

Face masks will be required in the queue line and when riding Dodgem, Storm, Air Gliders, Bumble Blast, Sky Wynder, and Dream Machine.

under 28" BLUE				
Aeromax	Rocky Mtn. Rail			
Baja Buggies	Samba Spin			
Balloon Ascension	Skyclimber			
Carousel	U Drive Safety School			
Egg Ride				
28" and 29" RED				
Aeromax	Rocky Mtn. Rail			
Baja Buggies	Samba Spin			
Balloon Ascension	Skyclimber			
Carousel	Tot Yachts			
Dizzy Dragons	U Drive Safety School			
Egg Ride				
30" and 31" GREEN				
Aeromax	Rocky Mtn. Rail			
Baja Buggies	Samba Spin			
Balloon Ascension	Skyclimber			
Carousel	Tot Yachts			
Dizzy Dragons	U Drive Safety School			
Egg Ride				
32" to 35" PURPLE				
Aeromax	Egg Ride	Super Trucks		
Baja Buggies	Hilltop Railway	Tot Yachts		
Balloon Ascension	Rocky Mtn. Rail	U Drive Safety School		
Carousel	Samba Spin			
Dizzy Dragons	Skyclimber			
36" and 37" ORANGE				
Adrenaline Test Zone	Boulder Bumpers	Mini Express	Swirly Twirl	
Aeromax	Dizzy Dragons	Rocky Mtn. Rail	Timber Falls	
Baja Buggies	Carousel	Samba Spin	Tot Yachts	
Balloon Ascension	Egg Ride	Skyclimber	U Drive Safety School	
Biplanes Stunt School	Hilltop Railway	Super Trucks	Waverider	
38" and 39" LIME				
Adrenaline Test Zone	Carousel	Mini Express	Swirly Twirl	
Aeromax	Dizzy Dragons	Rocky Mtn. Rail	Timber Falls	
Baja Buggies	Egg Ride	Samba Spin	Tot Yachts	
Balloon Ascension	Flying Ace	Skyclimber	U Drive Safety School	
Biplanes Stunt School	Free Fallin'	Sky Wynder	Waverider	
Boulder Bumpers	Hilltop Railway	Super Trucks		
40" and 41" YELLOW				
Adrenaline Test Zone	Boulder Bumpers	Free Fallin'	Samba Spin	Timber Falls
Aeromax	Carousel	Hilltop Railway	Skyclimber	Tot Yachts
Baja Buggies	Dizzy Dragons	Mini Express	Sky Wynder	U Drive Safety School
Balloon Ascension	Egg Ride	Ocean Motion	Super Trucks	Waverider
Biplanes Stunt School	Flying Ace	Rocky Mtn. Rail	Swirly Twirl	
42" to 45" PINK				
Adrenaline Test Zone	Bumper Boats	Flying Ace	Samba Spin	Tot Yachts
Aeromax	Bumble Blast	Free Fallin'	Skyclimber	U Drive Safety School
Baja Buggies	Carousel	Hilltop Railway	Sky Wynder	Waverider
Balloon Ascension	Dizzy Dragons	Mini Express	Super Trucks	
Biplanes Stunt School	Dream Machine	Ocean Motion	Swirly Twirl	
Boulder Bumpers	Egg Ride	Rocky Mtn. Rail	Timber Falls	
46" and 47" GREY				
Adrenaline Test Zone	Bumper Boats	Flying Ace	Samba Spin	Tot Yachts
Aeromax	Bumble Blast	Free Fallin'	Skyclimber	U Drive Safety School
Baja Buggies	Carousel	Hilltop Railway	Sky Wynder	Waverider
Balloon Ascension	Dizzy Dragons	Mini Express	Super Trucks	
Biplanes Stunt School	Dream Machine	Ocean Motion	Swirly Twirl	
Boulder Bumpers	Egg Ride	Rocky Mtn. Rail	Timber Falls	
48" to 51" TAN				
Adrenaline Test Zone	Boulder Bumpers	Egg Ride	Rocky Mtn. Rail	The Vortex
Aeromax	Bumper Boats	Flying Ace	Samba Spin	Timber Falls
Airgliders	Bumble Blast	Free Fallin'	Skyclimber	Tot Yachts
Baja Buggies	Carousel	Hilltop Railway	Sky Wynder	U Drive Safety School
Balloon Ascension	Dizzy Dragons	Mini Express	Super Trucks	Waverider
Biplanes Stunt School	Dream Machine	Ocean Motion	Swirly Twirl	
52" to 53" TURQUOISE				
Adrenaline Test Zone	Bumble Blast	Egg Ride	Rocky Mtn. Rail	The Vortex
Aeromax	Flying Ace	Flying Ace	Samba Spin	Timber Falls
Airgliders	Chaos	Free Fallin'	Skyclimber	Tot Yachts
Baja Buggies	Dizzy Dragons	Hilltop Railway	Sky Wynder	U Drive Safety School
Balloon Ascension	Dodgem	Mini Express	Super Trucks	Waverider
Bumper Boats	Dream Machine	Ocean Motion	Swirly Twirl	
54" and up MAUVE				
Adrenaline Test Zone	Bumper Boats	Dodgem	Ocean Motion	The Storm
Aeromax	Bumble Blast	Dream Machine	Rocky Mtn. Rail	The Vortex
Airgliders	Carousel	Egg Ride	Samba Spin	Timber Falls
Baja Buggies	Chaos	Flying Ace	Skyclimber	U Drive Safety School
Balloon Ascension	Dizzy Dragons	Free Fallin'	Sky Wynder	Waverider

RIDE RULES AND REGULATIONS

We have plenty of rides for everyone! We want you to have an enjoyable day and are committed to providing you with a safe environment. For your safety, every ride has a height restriction approved by AEDARSA and ride manufacturers. You can measure yourself at the front entrance "Ride-O-Meter" or at Guest Services. Please note: the "Ride-O-Meter" is for reference only. Individual ride height sticks will be taken as correct.

In General:

- Remain seated in an upright, forward facing position until the ride has come to a complete stop.
- Please keep all parts of your body inside the ride unit at all times.
- Secure loose items (hair, cameras, cell phones, glasses, wallets, hats, keys, etc.) or leave them with a non-rider.
- Keep your seatbelt, lap bar, or shoulder harness fastened until the ride has completely stopped.
- No picture taking or video recording while riding.
- You are responsible for your personal belongings.
- Please finish food or drinks before entering the ride line-up.
- Rides incorporate safety systems designed by the manufacturer to accommodate people of average physical stature, health and body proportion. These safety systems may place restrictions on the ability of an individual to safely experience the ride. If in doubt of your ability to safely experience a ride, we urge you to consult with the ride operator or visit our Guest Services location.
- Line-jumping is not permitted. Challenge those who jump the line – you deserve respect! Line jumpers may be removed from the park.

RIDE AVAILABILITY

Select rides and attractions will not operate in rain, high winds, lightning storms, or other inclement weather conditions. The park may close early if these poor weather conditions are persistent or unusual. Please see Guest Services for a current update. Other rides may be subject to closure throughout the day for cleaning purposes or routine maintenance. Calaway Park will make every effort to re-open the ride as soon as our standards are met. Ride lineups may close early in order to process all Guests within the line up, prior to park closure.

PATRON RESPONSIBILITY

There are inherent risks in the participation in or on any amusement ride, device or attraction. Patrons of an amusement ride, device or attraction, by participation, accept the risks inherent in such participation of which the ordinary prudent person is or should be aware. Patrons have a duty to exercise good judgement and act in a responsible manner while using the amusement ride, device or attraction and to obey all oral and written warnings, or both, prior to or during participation, or both.

PHOTO NOTICE

Please be advised in advance that at the Vortex Rollercoaster and Timber Falls Log Ride, your picture will be taken by our automatic photo system. Due to loading efficiencies, your picture may be taken with another Guest. Guests may choose to purchase their photo upon exiting the ride. Should you have any questions or concerns, please visit Guest Services prior to riding these two rides.

DISCLAIMER

The holder of a valid ticket by entering Calaway Park agrees that Calaway Park and Calalta Amusement Ltd. shall not be liable in negligence or other tort or contract by statute for any other claim, injury or damages howsoever arising. The patron of this ticket must follow all rules and regulations outlined in the Calaway Park Passport and on the Calaway Park website. The license granted by this ticket may be revoked at any time at the discretion of the owner or operator. All rides, shows, and attractions are subject to ride/show availability and/or height restrictions. Games, merchandise and food are not included. A Closed Circuit Television System is in use within Calaway Park. Rain checks will not be provided on days when Calaway Park is offering discounted admission, due to, but not limited to, weather or limited operations.

Thank you to the following sponsors:

THE FAMILY FUN STARTS AT CALAWAYPARK.COM